ABSTRACT

This research aims to know the influence of emotional intelligence and Organizational Citizenship Behaviour to employee performance in PT. Asuransi Allianz Indonesia. The object for this research is employee at PT. Asuransi Allianz in Jakarta. This research was done to 70 respondents by using quantitative descriptive approach. Thus data analysis which is used is statistic analysis in the form of double linear regression test.

The result of this research shows that either simultaneously or partially, the variable of emotional, Organizational Citizenship Behaviour to employee performance at PT. Asurance Allianz Indonesian division general assurance. It has been proven from the result of the accuracy of the model test and the result of (t) partial shows significant point of two independent variables that supports hypothesis.

Keywords: emotional intelligence, Organizational Citizenship Behaviour, employee performance, PT. Asurance Allianz Indonesian